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- [News](#)
- [News By Industry](#)
- [Companies A-Z](#)
- [Economy](#)
- [Politics/Nation](#)
- [International Business](#)
- [ET Headlines](#)
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- [Insurance](#)
- [Savings Centre](#)
- [Loan Centre](#)
- [Credit Cards](#)
- [Tax Centre](#)
- [Markets](#)
- [Real Estate](#)
- [Stocks](#)
- [Forex](#)
- [Debt / Money](#)
- [Commodities](#)
- [Hot Links](#)
- [e-paper](#)
- [XML RSS feeds](#)
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- [BPO](#)
- [Jobs](#)
- [Cars](#)
- [Earnings](#)
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- [Corporate Law](#)
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- [Columnists](#)
- [Editorial](#)
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Proficio will keep BPO staff safe

TIMES NEWS NETWORK [FRIDAY, JANUARY 13, 2006 03:06:30 AM]

NRIs Rang De Basanti FREE DVD

BANGALORE: To address employee-safety concerns of BPO companies, Bangalore-based Proficio GeoTechnologies has launched Pro-TMS — an end-to-end solution that incorporates GIS (geographic information solution), GPS (global positioning system) and system-activated SMS (short messaging service) services for end-user reception. Pro-TMS tracks and monitors vehicle movements using GIS and satellite-based GPS technologies.

Shashidhar Joshi, VP (corporate development), Profocio GeoTechnologies, says the solution enables the facility managers to generate a trip report, which is provided to drivers who will execute the trip in terms of employee ID and address. The system-automated SMS to individuals ensures confidentiality and a higher vehicle fill-factor, which adds to the security of employees. The SMS contains driver details and the time of pick-up. The routing software is available for Rs 10 lakh and a set of equipment costs Rs 18,000.

The company claims that the Pro-TMS solution shrinks 18 man hours of logistics planning to a mere 75 minutes and enables quicker redressal of employee and driver grievances. Some of the BPOs who have already signed up for Pro-TMS include Transworks, Mphasis, PeopleSoft and MSsource.

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Our country is inc so is its economy



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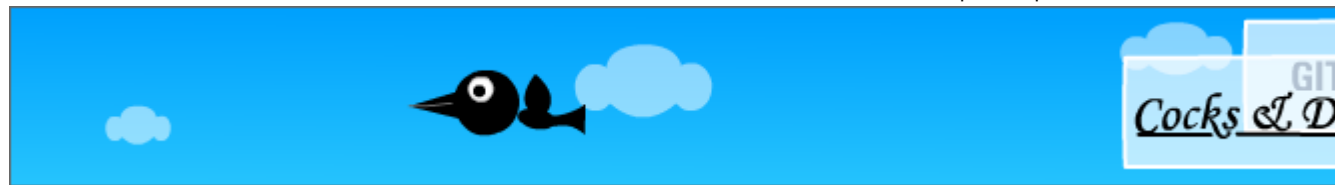


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